

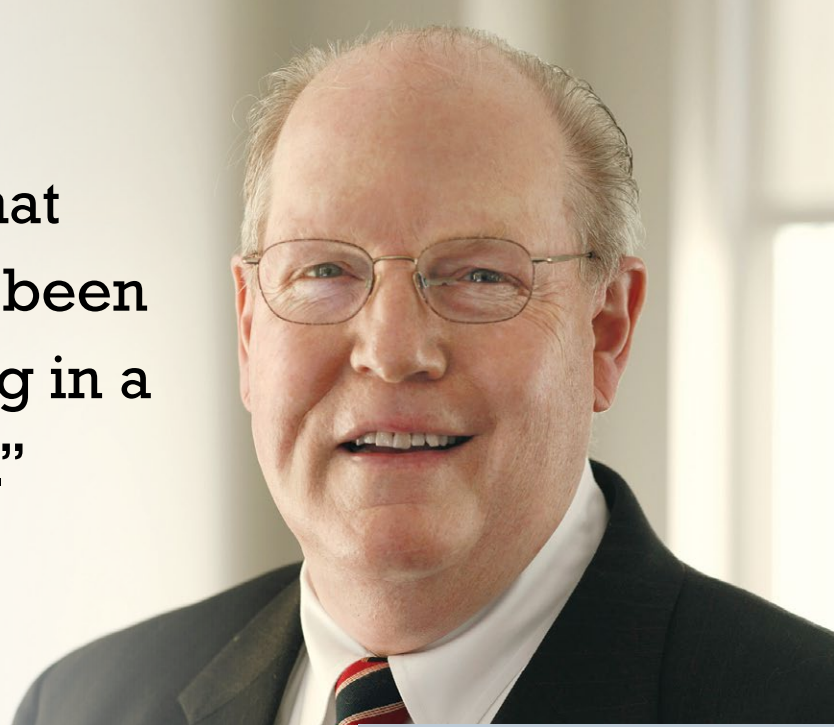


# *Serving in a Year Like No Other*

2020  
Annual  
Report



# YOU are the reason that Buffalo City Mission has been able to continue “Serving in a Year Like No Other.”



If anyone is in Christ, he is a new creation; old things have passed away; behold, all things have become new.  
**2 Corinthians 5:17**

Dear Friend,

**2020 was an unprecedented year for our community – both locally and globally – as we responded to the devastating effect of the pandemic. More than ever, we saw the power of neighbors helping neighbors.**

Truly, this has been a year like no other. Yet instead of focusing on the challenges, **this Annual Report celebrates the incredible good you have done.** The lives that have been impacted. The hearts that have been transformed. The families that have been restored.

You are the reason that Buffalo City Mission has been able to continue “Serving in a Year Like No Other.” Your faithful support – whether that’s through your heartfelt prayers, financial gifts, donations of food or other essentials, or hours spent volunteering – have made a real, lasting difference in the lives of our struggling neighbors.

During this difficult year, you helped make some incredible

achievements possible at the Mission. We opened the doors to our new Alfiero Family Center of Hope and Promise to shelter and care for even more hurting men, women and children. We met the increased demand for support and services all while following new pandemic-related health & safety guidelines. We shared God’s love with those who were once lost and broken... and He restored their hearts and lives to fulfill His glory and divine plan.

As we look back on what has been done, it’s important to remember that the race is not over. That we must continue to remain a beacon of hope and help for all who are in need here in Buffalo.

Thank you for your continued commitment to Buffalo City Mission and the people we serve. God bless!

A handwritten signature in black ink, reading "Stuart L. Harper".

Stuart L. Harper  
Executive Director

## FACTS ABOUT HOMELESSNESS IN THE BUFFALO AREA:

**4,897**

people experienced homelessness in 2020

**582**

of our homeless neighbors are veterans

**19.2%**

of the homeless population of Erie county were children under the age of 18

**82.96%**

of homeless family households were led by single women

**42.5%**

of homeless people struggle with mental health illness



# TRANSFORMATION

## Takes Place Here

When an individual or family walks through our doors, your support provides them with a safe, welcoming environment. A place of healing and hope!

### Rescue Services

are the first step to building a new life...

- Emergency Shelter & Showers
- Clean Clothing & Laundry Services
- Nourishing Meals
- Medical and Mental Health Services
- Case Management & Referrals
- Chaplaincy & Spiritual Care

### Restoration Services

work to help people overcome homelessness for good...

- Substance Abuse & Recovery Services
- Life-Skills Training
- Spiritual Growth Support
- Transitional Housing
- Employment & Career Development
- Housing Management Assistance
- Children's Programs & Camps

Everyone's journey is different – because everyone's situation is different. But no matter what our guests need, your generosity ensures we can walk alongside them every step of the way.

“

They're good people at the Mission... here to help. I finally feel like I have a fighting chance.”

– Willester, program resident



Amanda is

# HAPPY & STRONG

*Thanks  
to your  
generosity!*

Coping with the trauma of abuse, abandonment and her parents' addiction, Amanda began using drugs as a teenager and "looking for love and affection in places I didn't belong."

Over the years, her self-destructive lifestyle only led to greater heartbreak: dysfunctional relationships... separation from her children... and time behind bars.

But incarceration was a blessing in disguise, because while in jail she learned about God. Now longing to build a new life in Christ, she came to Buffalo City Mission upon her release.

In our care, "I've learned about the Holy Spirit... about the Bible... and how to pray," she says. With the guidance and compassion of our counselors, she's also healing by the grace of God's love. "I can tell because I'm at peace."

Through classes and job-skills training, she's building confidence for her future, and recently completed certification to become a peer advocate. Just as important, she has reconnected with her children.

Today, as she continues her walk with the Lord, "I'm learning to look at myself the way God sees me," she says, "and not the way I used to see myself."

“

It's amazing all that's been offered to me here at Buffalo City Mission. It's been a really big blessing in my life.”

## 2020 RESCUE SERVICES

### Women and Children Served

- 27,929** Meals Provided
- 23,876** Nights of Shelter
- 200** Received Medical Services
- 187** Renewed by Spiritual Care

### Men Served

- 65,579** Meals Provided
- 35,820** Nights of Shelter
- 211** Received Medical Services
- 938** Renewed by Spiritual Care

## 2020 RESTORATION AND RENEWAL SERVICES

### Women and Children Served

- 6** Broke Free from Addiction
- 200** Received Case Management
- 73** Attended Life-Skills Classes
- 35** Entered Transitional Housing

### Men Served

- 52** Broke Free from Addiction
- 648** Received Case Management
- 89** Attended Life-Skills Classes
- 41** Entered Transitional Housing



“

The Cornerstone Manor shelter for women gave me a place where I could sleep and eat well. I am so thankful God loves me, even in bad situations.”

– Ging Ging,  
program resident

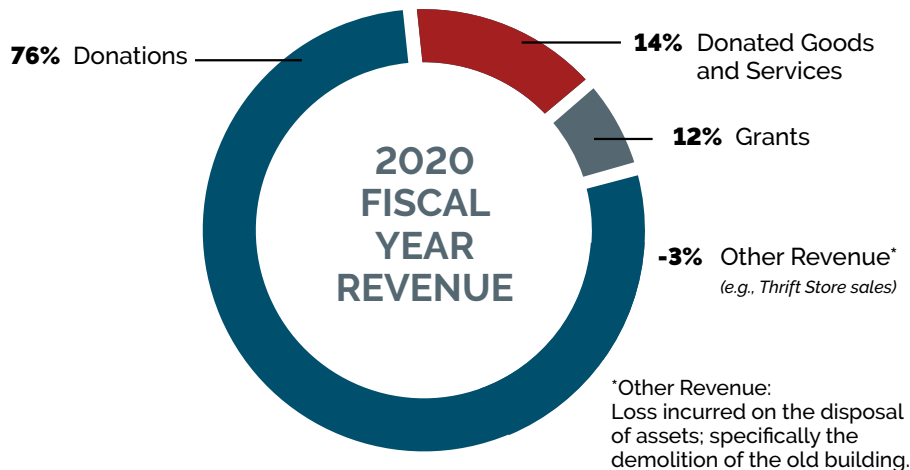


# 2020 FINANCIAL STEWARDSHIP

Your funds directly support the clients we serve in the most efficient, effective way possible.

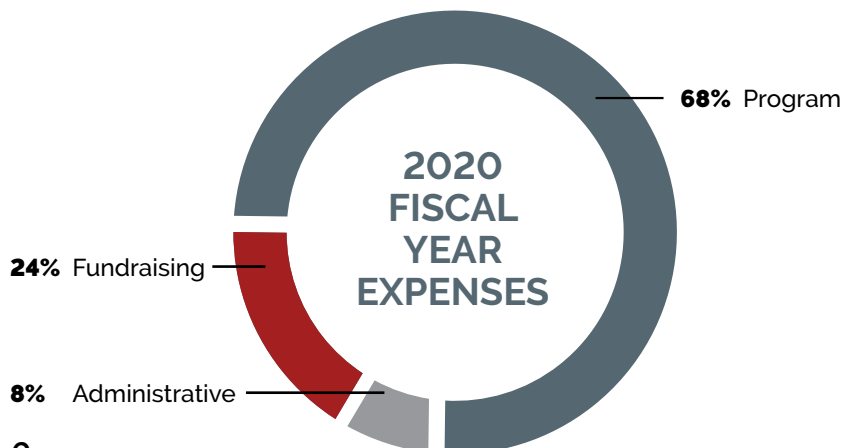
## 2020 FISCAL YEAR REVENUE

■ Donations:	\$7,418,643
■ Donated Goods and Services:	\$1,399,501
■ Grants:	\$1,189,608
■ Other Revenue (e.g., Thrift Store sales):	-\$284,417
<b>Total Operating Revenue:</b>	<b>\$9,723,335</b>



## 2020 FISCAL YEAR EXPENSES

■ Program:	\$6,537,316
■ Fundraising:	\$2,348,525
■ Administrative:	\$755,410
<b>Total Operating Expenses:</b>	<b>\$9,641,251</b>



“

“I had to walk away from an old life and begin anew. The Mission gave me the confidence I needed to take care of myself. It’s like a family here.”

– Darren, program resident

# BOARD of DIRECTORS

**Paul Kazmierczak***Board President*

Jurisdiction Manager at  
National Grid

**Grace Huff***Board Vice President/Treasurer*

Assistant Professor  
Daemen College

**Sharlene Buszka***Board Secretary*

Associate Professor  
Daemen College

**Joel Terragnoli***Board Member*

Attorney

**John A. Pieroni, CFP®***Board Member*

Partner, WNY Asset  
Management, LLC

**Kirk Wildermuth***Board Member*

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**Schuyler Banks***Board Member*

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Erie Community College

**Rev. Melody Rutherford***Board Member*

Chaplain, Roswell Park  
Comprehensive Cancer Center

**Craig McRae***Board Member*

Lighthouse Financial Asset  
Management, LLC

**Stuart L. Harper***Board Member*

Executive Director/CEO

# COMMUNITY AND MINISTRY PARTNERS

Buffalo City Mission is deeply grateful for the friendship and support of many other organizations throughout Buffalo and Western New York. This collaboration helps us better serve every child, woman and man who comes through our doors in search of a better life.

Anthony Baldi & Associates

Belmont Housing Resources

BestSelf Behavioral Health

Blue Cross Blue Shield

Buffalo Public Library

Catholic Charities

Catholic Health

Cazenovia Recovery Systems, Inc.

Celebrate Recovery

Chick-fil-A

Citi

Conifer Park

DePaul Housing

Erie Community College

Erie County Adult Protection  
Services

Erie County Medical Center

Erie County, Department of Social  
Services

Evergreen Health Services

Family Justice Center of Erie County

Fidelis

Five Star Bank

GEICO

Independent Health

Jericho Road Clinics

Kaleida Health

National Fuel

National Grid

Neighborhood Legal Services

NYS Division of Parole Re-entry  
Services

Restoration Society

Rich Products

Salvation Army

Spectrum Health and Human  
Services

The Beacon Center

University of Buffalo

Veterans One-Stop Center of WNY

Wegmans

WNY Veterans Housing Coalition

*If you're  
interested in  
supporting the  
life-transforming  
work of Buffalo  
City Mission,  
please contact:*

**Aubrey Calhoun**

Associate Executive Director

**Buffalo City Mission**

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Buffalo, NY 14203

**(716) 854-8181, ext. 401**

**[acalhoun@buffalocitymission.org](mailto:acalhoun@buffalocitymission.org)**



“

Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms.”

– 1 Peter 4:10



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